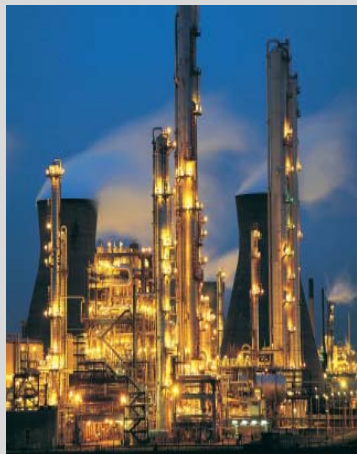


# Implementation Plan to Combat Conficker Virus for a Major Food & Beverage Manufacturer

In response to the Conficker virus of 2009, MAVERICK performed an audit and upgrade of a customer's process servers and workstations in a timely and efficient manner.



## Main Objective

As a result of the Conficker virus that was widespread at the beginning of 2009, a customer's IS/IT department started an initiative to upgrade all process servers and workstations. This meant that these specific machines at multiple plant sites needed OS software or Service Pack upgrades prior to patch installations. MAVERICK's objective was to assess the overall requirements and establish a remediation plan.

## Customer Results

Time was critical in limiting the impact from being susceptible to the Conficker virus and MAVERICK responded quickly, exceeding the customer's expectations by coordinating activities with the individual plant personnel to help audit the onsite assets, upgrade their servers from Windows NT platform to Windows Server 2003 (SP2), and to upgrade their workstations to Windows XP (SP1).

## Application Description

- The customer's IS/IT department supplied a list of targeted equipment and their associated locations.
- MAVERICK audited the software packages installed on the associated servers and workstations.
- MAVERICK personnel provided assistance in evaluating the ability to upgrade the out of date servers and workstations.
- A critical deliverable was a detailed schedule of activities required to accomplish the associated tasks.
- After the audit, MAVERICK provided a thorough list of required software packages to be tested for compatibility with existing software.
- MAVERICK developed a scope of work document detailing the compatibility test tasks to be completed and an associated implementation cost.
- The MAVERICK team developed and tested the required resolution for upgrading the servers to Windows Server 2003 (SP2).
- MAVERICK developed the required resolution for upgrading the workstations to Windows XP (SP3).
- MAVERICK verified that process software (Rockwell, iFix, OSI, etc.) was compatible with the defined upgrades. As a result, MAVERICK informed the customer that the Rockwell Software was not supported on Windows XP (SP3), and the customer subsequently directed MAVERICK to develop a workstation quote for Windows XP (SP2) as well.

## The MAVERICK Difference

MAVERICK's experts were able to identify the issues within the critical timeframe and recommend a detailed action plan to address concerns. By upgrading and repairing software, a possible catastrophic failure was avoided.